



## AFRICAN POPULATION AND HEALTH RESEARCH CENTER

### Project Title: External Evaluation of In Their Hands Programme in Kenya

#### **Protocol of questions for adolescent girls, 15-19 years visiting ITH facility**

1. Please tell me how you came to know about the T-Safe platform. What happened from the time you knew about the platform to the time you visited an ITH clinic/T-safe/Tiko.

*Tafadhali nieleze jinsi ulivyopata kujua kuhusu T-Safe. Ningepende unielezee yote yaliyotendeka kutoka wakati ulipojua kuhusu T-Safe hadi wakati ulipotembelea kliniki ya mradi wa ITH.*

**[Probe: process of signing up, connection to the clinic, experiences and challenges]**

- a. What was your feeling about having your photo taken to join the platform?

Ulihisi vipi ulipopigwa picha ili ujiunge na mradi wa ITH?

2. What influenced you to join the T-Safe platform? How?

*Ni nini kilicho kusababisha ujiunge na T-Safe Kwa njia gani?*

**[Probe: need for contraceptives, role of mobilizers, social media/Facebook, incentives/TiKO Miles, nature of ITH services].**

3. Tell me what you know about the TiKO Miles (Incentives), and how it influenced your decisions to take up ITH services.

**[Probe for the effect of incentive-related changes]**

*Tafadhali nieleze unacho fahamu kuhusu TiKO Miles, na jinsi ilivyo changia uamuzi wako kutumia huduma za mradi wa ITH.*

4. Please describe your experience of interacting with the T-safe platform through SMS, Facebook or other media?

**[Probe for relevance of information, frequency of information, interactivity etc]**

*Tafadhali nieleze maoni yako kutokana na ujumbe au majadialiano katika mitandao tofauti tofauti ya ITH (kwa mfano SMS, Facebook na mitandao ingine unayofahamu)*

5. How did you choose which clinic/provider to visit (current or most recent visit)?

*Ulichagua vipi kliniki au m hudumu uliyemtembelea (sasa au hivi karibuni)?*



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***Protocol of questions for adolescent girls, 15-19 years enrolled but did not receive services***

1. Please tell me how you came to know about the T-Safe platform. What happened from the time you knew about the platform to the time you visited an ITH clinic.

*Tafadhali nieleze jinsi ulivyopata kujua kuhusu T-Safe. Ningepende unielezee yote yaliyotendeka kutoka wakati ulipojua kuhusu T-Safe hadi wakati ulipotembelea kliniki ya mradi wa ITH.*

[Probe: process of signing up, connection to the clinic, experiences and challenges]

2. What influenced you to join the ITH platform?  
*Ni nini kilicho kusababisha ujiunge na T-Safe?*

[Probe: role of mobilizers, social media, incentives/TiKO Miles, nature of ITH services].

3. Why did you not receive services after being enrolled in T-Safe?  
*Mbona hukupata huduma after kujiandikisha na T-Safe?*

[Probe for specific barriers: access/ distance barriers, working hours, service types, concerns of confidentiality/privacy.... ]

4. How does the community perceive the T-safe services and the girls who use the services:  
(prompt: how do your peers feel about it, how do your parents, teachers, religious leaders)

*Je jamii una mtazamo upi kuhusu huduma za T-Safe na wasichana wanaotumia huduma hizi?*



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#### Service Providers IDI Guide

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#### *Protocol of questions for ITH Service Providers*

1. Please tell me about your work and experience as service provider at this facility.

*Tafadhali nieleze kuhusu kazi yako kama mhudumu katika kituo hiki?*

- a. What is your role/How do you see your role in ITH?

*Je, jukumu lako ni lipi au unaona jukumu lako katika ITH likiwa lipi?*

- b. Please describe your experience with adolescent SRH services.

*Tafadhali nieleze kuhusu kazi yako, hasa ukiguzia maswala ya afya ya uzazi ya vijana.*

- c. Tell me about your training in ASRH.

*Nieleze mafunzo uliyonayo yanayohusu afya ya uzazi ya vijana.*

- d. What services does the clinic provide to adolescents?

*Je kliniki hii huwapa vijana huduma zipi?*

What are the most sought after services by adolescents?

*Sana Sana ni huduma zipi vijana hukujia katika kliniki hii?*

2. Please describe your experience with the ITH/T-safe platform? [Probe for experiences navigating and using the ITH mobile system, allow them to discuss other experiences related to the platform]

*Tafadhali nieleze maoni yako kama mhudumu kuhusu mfumo (mobile) ya ITH/T-safe*



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#### In-depth Interview Guide for Mobilizers

##### Key questions:

1. Tell me briefly about yourself and what you do?

*Tafadhali nieleze machache kukuhusu na kazi unayofanya?*

2. Tell me about your roles in the ITH project and with T-safe specifically?

*Nieleze kuhusu majukumu yako haswa katika mradi wa ITH na T-Safe.*

- How were you selected/recruited as a mobilizer?

*Ulichaguliwa au kuajiriwa vipi kama mhamasishaji?*

- Explain to me how you are rewarded for enrolling adolescents? What is your opinion about the rewards?

*Nifafanulie jinsi unavyotuzwa unapowasajilisha wasichana katika mradi wa ITH? Una maoni yapi kuhusu tuzo hizo?*

3. Please tell me about the process of mobilizing adolescents to the ITH program.

*Tafadhali nieleze kuhusu hatua za kuhamasisha vijana kujiunga na mradi wa ITH.*

**(Probe: How do you mobilize adolescents, how and where do you meet adolescents: how do you ensure adolescents visit the ITH clinic after establishing contact: challenges at different points of the process).**

4. What is your experience with the ITH/T-safe platform? [Probe for experiences navigating/user friendly/ease/difficulty and using the ITH mobile system, allow them to discuss other experiences related to the platform]

*Tafadhali nieleze maoni yako kama mhamasishaji kuhusu mfumo(mobile) wa ITH/T-safe?*