



AFRICAN POPULATION AND HEALTH RESEARCH CENTER

Project Title: External Evaluation of In Their Hands Programme in Kenya

Protocol of questions for adolescent girls, 15-19 years visiting ITH facility

1. Please tell me how you came to know about the T-Safe platform. What happened from the time you knew about the platform to the time you visited an ITH clinic/T-safe/Tiko.

Tafadhali nieleze jinsi ulivyopata kujua kuhusu T-Safe. Ningepende unielezee yote yaliyotendeka kutoka wakati ulipojua kuhusu T-Safe hadi wakati ulipotembelea kliniki ya mradi wa ITH.

[Probe: process of signing up, connection to the clinic, experiences and challenges]

- a. What was your feeling about having your photo taken to join the platform?

Ulihisi vipi ulipopigwa picha ili ujiunge na mradi wa ITH?

2. What influenced you to join the T-Safe platform? How?

Ni nini kilicho kusababisha ujiunge na T-Safe Kwa njia gani?

[Probe: need for contraceptives, role of mobilizers, social media/Facebook, incentives/TiKO Miles, nature of ITH services].

3. Tell me what you know about the TIKO Miles (Incentives), and how it influenced your decisions to take up ITH services.

[Probe for the effect of incentive-related changes]

Tafadhali nieleze unacho fahamu kuhusu TIKO Miles, na jinsi ilivyo changia uamuzi wako kutumia huduma za mradi wa ITH.

4. Please describe your experience of interacting with the T-safe platform through SMS, Facebook or other media?

[Probe for relevance of information, frequency of information, interactivity etc]

Tafadhali nieleze maoni yako kutokana na ujumbe au majadialiano katika mitandao tofauti tofauti ya ITH (kwa mfano SMS, Facebook na mitandao ingine unayofahamu)

5. How did you choose which clinic/provider to visit (current or most recent visit)?

Ulichagua vipi kliniki au mhudumu uliyemtembelea (sasa au hivi karibuni)?



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Protocol of questions for adolescent girls, 15-19 years enrolled but did not receive services

1. Please tell me how you came to know about the T-Safe platform. What happened from the time you knew about the platform to the time you visited an ITH clinic.

Tafadhali nieleze jinsi ulivyopata kujua kuhusu T-Safe. Ningepende unielezee yote yaliyotendeka kutoka wakati ulipojua kuhusu T-Safe hadi wakati ulipotembelea kliniki ya mradi wa ITH.

[Probe: process of signing up, connection to the clinic, experiences and challenges]

2. What influenced you to join the ITH platform?
Ni nini kilicho kusababisha ujiunge na T-Safe?

[Probe: role of mobilizers, social media, incentives/TiKO Miles, nature of ITH services].

3. Why did you not receive services after being enrolled in T-Safe?
Mbona hukupata huduma after kujiandikisha na T-Safe?

[Probe for specific barriers: access/ distance barriers, working hours, service types, concerns of confidentiality/privacy....]

4. How does the community perceive the T-safe services and the girls who use the services:
(prompt: how do your peers feel about it, how do your parents, teachers, religious leaders)

Je jamii una mtazamo upi kuhusu huduma za T-Safe na wasichana wanaotumia huduma hizi?



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Service Providers IDI Guide

Protocol of questions for ITH Service Providers

1. Please tell me about your work and experience as service provider at this facility.

Tafadhali nieleze kuhusu kazi yako kama mhadumu katika kituo hiki?

- a. What is your role/How do you see your role in ITH?

Je, jukumu lako ni lipi au unaona jukumu lako katika ITH likiwa lipi?

- b. Please describe your experience with adolescent SRH services.

Tafadhali nieleze kuhusu kazi yako, hasa ukiguzia maswala ya afya ya uzazi ya vijana.

- c. Tell me about your training in ASRH.

Nieleze mafunzo uliyonayo yanayohusu afya ya uzazi ya vijana.

- d. What services does the clinic provide to adolescents?

Je kliniki hii huwapa vijana huduma zipi?

What are the most sought after services by adolescents?

Sana Sana ni huduma zipi vijana hukujia katika kliniki hii?

2. Please describe your experience with the ITH/T-safe platform? [Probe for experiences navigating and using the ITH mobile system, allow them to discuss other experiences related to the platform]

Tafadhali nieleze maoni yako kama mhadumu kuhusu mfumo (mobile) ya ITH/T-safe



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In-depth Interview Guide for Mobilizers

Key questions:

1. Tell me briefly about yourself and what you do?

Tafadhali nieleze machache kukuhusu na kazi unayofanya?

2. Tell me about your roles in the ITH project and with T-safe specifically?

Nieleze kuhusu majukumu yako haswa katika mradi wa ITH na T-Safe.

- How were you selected/recruited as a mobilizer?

Ulichaguliwa au kuajiriwa vipi kama mhamasishaji?

- Explain to me how you are rewarded for enrolling adolescents? What is your opinion about the rewards?

Nifafanulie jinsi unavyotuzwa unapowasajilisha wasichana katika mradi wa ITH? Una maoni yapi kuhusu tuzo hizo?

3. Please tell me about the process of mobilizing adolescents to the ITH program.

Tafadhali nieleze kuhusu hatua za kuhamasisha vijana kujiunga na mradi wa ITH.

(Probe: How do you mobilize adolescents, how and where do you meet adolescents: how do you ensure adolescents visit the ITH clinic after establishing contact: challenges at different points of the process).

4. What is your experience with the ITH/T-safe platform? [Probe for experiences navigating/user friendly/ease/difficulty and using the ITH mobile system, allow them to discuss other experiences related to the platform]

Tafadhali nieleze maoni yako kama mhamasishaji kuhusu mfumo(mobile) wa ITH/T-safe?