

## **INTERVIEW GUIDE (practitioners)-management of facility/utility**

1. Where is your utility (emptying, recycling etc ) being implemented in Nakuru County for the achievement of the National KESH of 2016 in the Urban sector? *(Probe on the utility for improved urban sanitation; appropriate technology options of the utility).*
2. How is the utility being implemented in the urban sector of Nakuru County *(processes and activities)*
3. What are the biggest gaps in implementation and the biggest opportunities? *(Probe for gaps and opportunities in the utility in terms of scaling up access to improved urban sanitation; appropriate technology options; and Environment sanitation education and promotion)*
4. What are the obstacles in sustaining of the utility in terms of resourcing? *(Probe for financial, human and material resource obstacles)*
5. Please tell us the evolution of the utility in the county for expansion of NSS (Non sewerred sanitation) as a viable solution for the growing population? *(probe for challenges and opportunities in the evolution)*
6. How are you working with partners in the realization of safe sanitation in the county? *(Probe if there is opportunity for other sectors to engage in safely managed sanitation i.e CBOs, Research and development partners)*
7. How is the utility building and sustaining enabling legal and regulatory environment for safe fecal waste management? *(probe for licenses and certifications for an enabling environment)*
8. How is the engagement in the FWM sector? *(Probe for manual/mechanized extractors union, Truck drivers unions and recycling unions)(APPROPRIATE TO EACH UTILITY)*
9. How is the utility ensuring FWM serve all users including the urban poor and people with special needs in the county? *( probe human, material and financial resources in the implementation, opportunities and challenges in implementation)*
10. How is M&E component for the utility *(Probe for monitoring and evaluation indicators and framework, challenges and opportunities in M&E of utility)*

*Do you have anything to say about this conversation?*